

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: ZHU, Zhongwen)
Serial No.: 10/690514) Group Art Unit: 2614
Filed: 10/23/2003) Examiner: NGUYEN,
) Quynh H.
)

For: Virtual Queuing Support System and Method

**REVOCATION OF POWER OF ATTORNEY AND APPOINTMENT OF
PRACTITIONERS ASSOCIATED WITH CUSTOMER NUMBER**

Dear Sir:

The Applicant(s) hereby request(s) that the Power of Attorney for Sandra Beauchesne, Reg. No. 43,422 be revoked. Sandra Beauchesne does not work any more at Ericsson Canada Inc.

PATENT APPLICATION
Attorney Docket No. P18149 US1

The Applicant(s) hereby appoint(s) the practitioners associated with Customer Number

27902

as agents of record for the above-mentioned application.

For more information, the undersigned can be reached at (514) 345-7955.

Respectfully submitted,

Date: March 27, 2008.

/A. Nicolaescu/

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